

Art Unscrewed's Privacy Policy

Art Unscrewed is committed to protecting and respecting your privacy. This Privacy Policy sets out the basis on which any personal data will be processed.

Art Unscrewed collects the personal details provided by you when you purchase tickets and/or send an enquiry. We also collect information we learn about you from your use of our facilities and your visits to our website and services.

The information provided in this Privacy Policy should be comprehensive and self-explanatory however should you require further information or information relating specifically to your personal data, then please contact our Data Protection Officer (see contact details below).

If for any reason you are not satisfied with any aspect of our privacy policy and how we collect, retain and use your data, please contact Art Unscrewed's Data Protection Officer in the first instance so that we can try to resolve it. If you are still unsatisfied, it is within your rights to complain to the Information Commissioner's Office (ICO), the UK supervisory authority for data protection issues.

Any future changes to the Privacy Policy will be made to this page.

Types of Personal Data

Personal data means any information capable of identifying an individual. This would usually mean your full name plus one other piece of information, such as email or postal address, mobile number, bank details.

We may process certain types of personal data about you, as follows:

Identifying data may include: First name, surname, username, title, gender.

Contact data may include: billing address / home address, email address and contact numbers

Financial data may include: bank account and payment card details

Transaction data may include: payments between us, refunds etc

Technical data may include: log in information, internet protocol addresses, browser type, browser plug-in types and versions, location, operating system and platform.

Profile Data may include: username and password, purchases or orders, your interests, preferences, feedback and survey responses.

Usage data may include: information about how you use our website, products and services.

If you purchase a ticket for an art event we may send you emails to let you know about future events by way of 'legitimate interest'. If you do not wish to receive any of these emails you can opt out at any time and your details will be deleted from our database.

Third Party Sharing

We do not share your information with any third parties. Your payments are processed through PayPal, Visa or Credit cards.

Data Protection Officer: Dulcie Rowe